# David Juarez Jr.

## IT Specialist / Software Developer

#### **EDUCATION**

**University of Texas** March 2018- September 2018 Certificate of Completion of Coding Boot Camp

**Austin Community College** August 2015 - May 2017 Associates of Applied Science in Music Business and Performance Technology- Audio Engineering

#### TECHNOLOGY SUMMARY

Applications: MySQL, MongoDB, Microsoft Office, Photoshop, Ableton Live, Pro Tools

Platforms: Windows, Mac OS X, Android, iOS

Networking: LANs/WANs, TCP/IP, VoIP, DNS, HTTP, Wireless/VPN architecture, Cisco Routers & Switches, Firewalls

Languages/Environments: Html/CSS, Javascript, jQuery, PHP, Firebase, Express, Node.js,, React.js, React Native

#### PROFESSIONAL EXPERIENCE

**DreamReal, LLC: Co-Founder & Lead Developer** Sep. 2018 - present - Part time (25 hrs/wk)

- Lead developer and co-founder of an app development company.
- Spearheaded the development process using React Native.
- Developed financial strategies by forecasting capital, facilities, and staff requirements; identifying monetary resources.

#### Austin Federal Credit Union: Teller

Jul. 2017 - Nov. 2018

- Full time (40 hrs/wk)
  - Superior customer relations.
  - Assisted customers with processing transactions such as deposits, withdrawals or payments, resolved complaints, account discrepancies, and answer general questions.
  - Maintained and balanced vault/ cash drawers and reconciled discrepancies.
  - Handled currency, transactions, and confidential information in a responsible manner.
  - Followed all bank financial and security regulations, guidelines and procedures.

#### AT&T: AWS Call Center Tech Support

Dec. 2015 - Feb. 2017

- Part time (30 hrs/wk)
  - Provided support to customers experiencing computer problems of all classifications.
  - Listened to descriptions of customer issues and determined how and if they can be resolved.

### Profile

I'm a diligent and results-driven professional offering a progressive career in information technology and software development. I have proven success designing high-integrity programs and business intelligence solutions. Backed by solid credentials, technical acumen and an exemplary-rated work history in development as well as network and system support.

#### CONTACT

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WEBSITE:

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https://dilov3.github.io

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#### REFERENCES

Christine Ronk - Developer 806-676-3189 christinemronk@gmail.com

Erik Pelagio - Developer 512-375-1394 ejpelagio@yahoo.com

Robert Bodine - Manager 512-584-4555 rb134@att.com

- Utilized information from customers to diagnose tech issues and assist customers through the steps needed to fix various problems.
- Scheduled and worked with repair crews to resolve onsite issues when needed.

## **DoubleTree & Embassy Hotel: Valet/Bellman** Jun. 2014 - Sep. 2015 -Full time (40 hrs/wk)

- Assisted guests in entering and leaving car, loaded and unloaded baggage and luggage.
- Parked guest vehicles in designated parking area.
- Escorted incoming hotel guests to rooms, assisted with hand luggage, and offered information pertaining to available services and facilities of the hotel, points of interest, and entertainment attractions.

#### **Uber: Contract Driver**

Apr. 2014 - Sep. 2015

-Full time (40 hrs/wk)

- Ensured that customer arrived safely and timely to their destination while creating customer satisfaction.
- Created Excel spreadsheet and maintained files to track mileage, maintenance, and miscellaneous expenses.
- Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety.
- Assured that the vehicle is maintained in excellent condition and is cleaned regularly and In-depth knowledge of vehicle maintenance is applied.